

DEFENSE LOGISTICS AGENCY

Established 1961



Product Quality Deficiency Report (PQDR) Process Review Committee

Mr. Ben Breen and Mr. Corbin Austin
DoW PQDR Administrators
Defense Enterprise Data Standards Office
April 02, 2026



THE NATION'S LOGISTICS COMBAT SUPPORT AGENCY

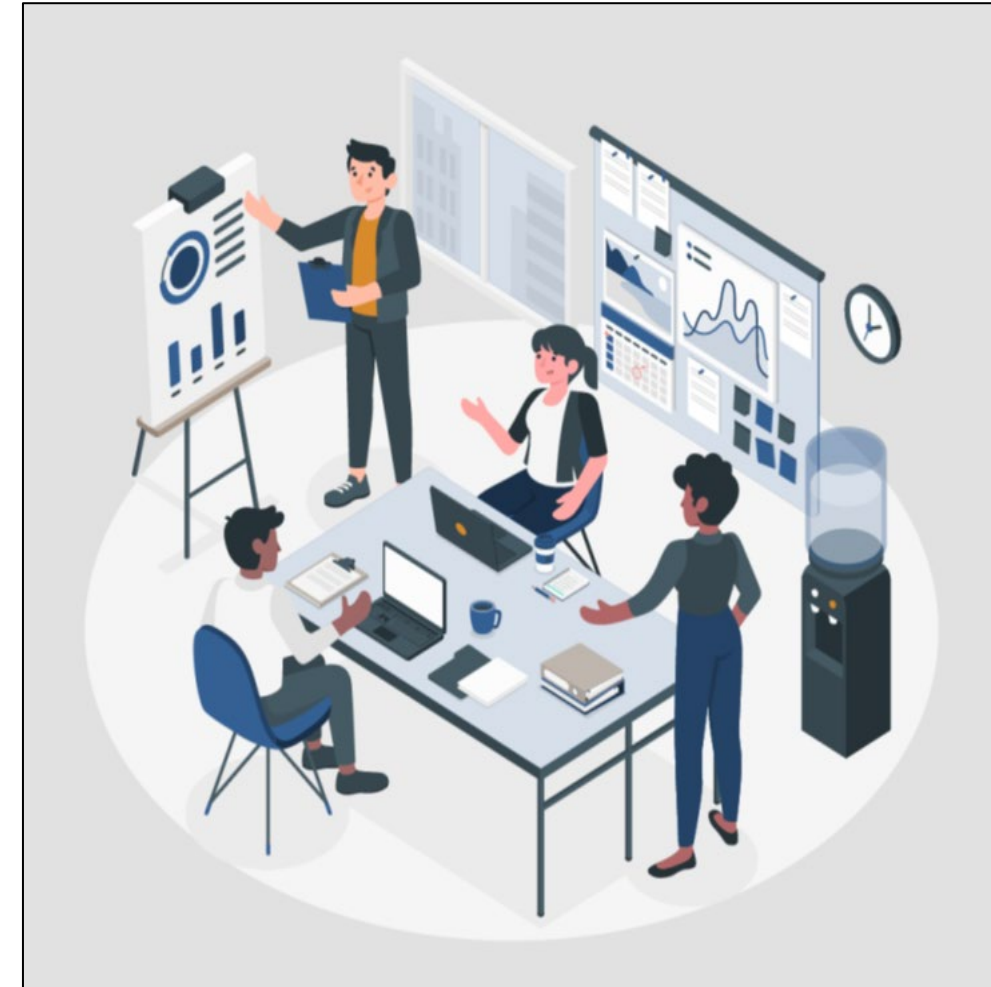


MISSION

The Defense Enterprise Data Standards Office (DEDSO) develops, publishes, and maintains interoperable data standards for logistics business systems to facilitate auditability and support the reform initiatives of the Department of War and Trading Partners.

VISION

To deliver processes and quality data standards that exemplify accuracy, conformity, consistency, and integrity to our logistics community.





Timeline	Agenda Item & Speaker
1015-1030 (15 min)	Welcome, Admin, & Introductions Mr. Ben Breen, Mr. Corbin Austin – DEDSO
1030-1130 (60 min)	Defense Logistics Management Standard 842P Transaction Testing and Implementation Mr. Ben Breen, Mr. Corbin Austin – DEDSO
1130-1200 (30 min)	Approved Defense Logistics Management Standards Change 1443C Mr. Ben Breen, Mr. Corbin Austin – DEDSO
1200-1300 (60 min)	Lunch
1300- 1430 (60 min)	DoW Office of the Inspector General Product Quality Deficiency Report Audit Mr. Ben Breen, Mr. Corbin Austin – DEDSO
1430-1445 (15 min)	Break
1445-1545 (60 min)	Parent/Child and Repetitive Product Quality Deficiency Reports Mr. Ben Breen, Mr. Corbin Austin – DEDSO
1545-1600 (15 min)	Wrap Up

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Defense Logistics Management Standard 842P Transaction Testing and Implementation

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Defense Logistics Management Standard 842P Transaction Testing and Implementation

- Update on Testing/Implementation Plan
 - Product Data Reporting and Evaluation Program (PDREP), Joint Deficiency Reporting System (JDRS), and Enterprise Business System (EBS) continue to program towards ADC 1007 series of changes.
- What is the current timeframe for each system to start testing?
 - JDRS
 - PDREP
 - EBS
- What are the test-case scenarios and do we have test plans?
- What outstanding issues still need to be addressed from a technical perspective for testing and go live?
 - Do we have a projected go live date?

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Approved Defense Logistics Management Change 1443C

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- Approved DLMS Change (ADC) 1443C:
 - Sent for signature March 18, 2026.
- What additional topics/issues need to be included in Proposed Defense Logistics Management Standard (DLMS) Change 1443D?
 - Restitution is not solely an PQDR responsibility.
 - Acquisition policy needs updated to modify the contract to include a due in for the material being reworked/replaced.
 - The PQDR needs a flag/indicator that restitution was provided, but how do we include this after the PQDR has been closed?
 - Reopen the PQDR?
 - Create a new transactions to 'reopen' the PQDR to just to flag it with restitution flag/indicator?

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DoW Office of the Inspector General Product Quality Deficiency Report Audit

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- DoW Office of the Inspector General (OIG) Audit D2024-D000AX-0149.000
 - Air Force and Navy audits both stated that there were a lack of controls in place to ensure the government received restitution from the contractor for defective parts.
- DoW OIG has requested DEDSO develop a plan to implement controls within DLMS 4000.25 Volume 2, Chapter 24 to mitigate these risks.
 - Restitution is not solely an PQDR responsibility.
 - Acquisition policy needs updated to modify the contract to include a due in for the material being reworked/replaced
 - The PQDR needs a flag/indicator that restitution was provided, but how do we include this after the PQDR has been closed?
 - Reopen the PQDR?
 - Create a new transactions to 'reopen' the PQDR to just to flag it with restitution flag/ indicator?
 - Use the "QR" qualifier in the PMR/Receipt transaction to link the return of PQDR material.



Parent/Child and Repetitive Product Quality Deficiency Reports

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Parent/Child and Repetitive PQDRs

- Repetitive PQDRs:
 - Need to clearly define what a repetitive PQDR is and the procedures to process it in the Defense Logistics Manual (DLM) 4000.25, Chapter 24.
 - Proposed definition:
 - A PQDR that is submitted with the same Commercial and Government Entity (CAGE) code, contract number, and National Item Identification Number (NIIN) reporting a deficiency that was previously investigated and is now closed. In this scenario, the Screening Point (SP) would submit the PQDR to the responsible Action Point (AP). The AP would copy the investigation results into the new PQDR and, if applicable, provide exhibit guidance/ Automated Information System transactions to address exhibit credit. Depending on the nature/outcome of the previous investigation, the PQDR could also warrant cancelation.
- Child PQDR:
 - Need a clear definition of a child PQDR and the procedures to process it in the DLM, Chapter 24.
 - Proposed definition:
 - A PQDR that is submitted with the same CAGE code, contract number, and NIIN reporting a deficiency that is currently being investigated, and the PQDR is still open at the AP or SP.
- If the AP does not want to hold child PQDRs open, then the credit must be given up front! Exhibit disposition.
- The AP closes all children; the SP holds child PQDR.

